

UPDATE



EFT FOR YOUR PATIENTS WITH GWH-CIGNA or "G" ID CARDS

August 2015

We are looking forward to making your claim payments through electronic funds transfer (EFT) for all of your patients with GWH-Cigna or "G" ID cards. **We are writing to let you know that the start date for when the EFT payments will begin has changed.**

New dates for when EFT payments will start

EFT payments for your patients with GWH-Cigna or "G" ID cards will begin based on the last digit of your Taxpayer Identification Number (TIN).

| Last digit of TIN | Start date* |
|-------------------|------------------|
| 0–1 | October 12, 2015 |
| 2–5 | November 9, 2015 |
| 6–9 | December 7, 2015 |

**You will begin receiving deposits in your designated bank account on the next payment cycle after the date shown.*

As a reminder, since you are already enrolled in EFT, there is nothing you need to do. The funds will automatically be deposited into your designated bank account based on your current enrollment preference.

EFT payment calendar

To view the GWH-Cigna or "G" ID card EFT payment calendar, visit the Cigna for Health Care Professionals website (CignaforHCP.com > Resources > Reimbursement and Payment Policies > Reimbursements > [Electronic Funds Transfer](#) > Payment Calendars). Note that you do not need to be a registered user of the website to access the calendar.

Remittance reports

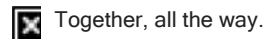
If you are registered for [CignaforHCP.com](#), you can access your remittance reports the same day as the deposit by logging in to [CignaforHCP.com](#) > Remittance Reports. If you are not registered to use the website, visit [CignaforHCP.com](#) > Register Now.



Additional information

If you have questions about this update, please call Cigna Customer Service

at 1.800.88Cigna (882.4462). Thank you for the care you provide to our customers.



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