

COMPREHENSIVE HOME INFUSION SUPPORT FOR IMPROVED HEALTH

Cigna Specialty Pharmacy Services

Specialty medications are complex and require extensive management – from ordering to administration of the drug. The integration of Cigna pharmacy and medical benefits makes managing this process a lot easier for you and your patients. We efficiently collaborate with you and your patients to help improve their health by providing comprehensive support through our dedicated teams – across our pharmacy, medical, behavioral and disability services.

A team approach to home infusion

Cigna Specialty Pharmacy ServicesSM offers comprehensive support and provides many services to you and your patients when they use our pharmacy for their specialty medication needs. We have medical directors, pharmacists and health advisors with nursing backgrounds who provide clinical guidance and coordination from onsite to home administration for infusion medications, so your patients can be comfortable right in their own home when they receive treatment.

Therapy management that works for you and your patient

It takes hard work and many steps to set up a patient for infusions. We make the process smooth and easy, because we're here every step of the way.

Our health advisors are a key element of the process. They are the connection at every point, serving as your patient's advocate to ensure the best health outcome. With a 360° view of your patient's pharmacy and medical benefits, our team can guide them through their complex therapy by:

- › Using their medical knowledge and nursing background on these complex conditions
- › Acting as the first point of contact for your patient

- › Being troubleshooters to confirm the right dose, right supplies, answer any questions, and help with side effects
- › Reviewing medical history and overall health to help ensure the medication is effective
- › Helping with the prior authorization process
- › Setting up medication needs through Cigna Specialty Pharmacy Services and the home health care provider
- › Following up with patients and sending reports to their doctor

Cigna Specialty Pharmacy customers have higher adherence, better engagement and lower medical costs than customers of retail pharmacies:*

- › 7% higher medication adherence
- › 21% lower specialty condition costs
- › 15% overall lower medical costs
- › 15% greater engagement in Cigna coaching

Together, all the way.SM



Offered by: Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company or their affiliates.



Let us do the paperwork and the management. So you can focus on medicine.

We'll guide your patients through their complex therapy - easing their path to adherence and health:

- › Quick and easy prior authorizations
- › Easy access for prescription requests
- › Prescription support for complex conditions
- › Coordinated prescription refills and renewals
- › 24/7 access to pharmacists
- › Patient education and support
- › Coordination of Medicare Part D & B benefits
- › One-stop shop dispensing for both specialty and non-specialty drugs
- › Financial assistance programs to help Cigna customers afford costly medications



For more information call
Cigna Specialty Pharmacy Services
800.351.3606 ext 144

Refer to the **Cigna for Health Care Professionals website (CignaforHCP.com > Resources > Pharmacy Resources)** for additional information about **Cigna Specialty Pharmacy Services**, or to order your specialty medications.

* Cigna national book of business match case control analysis 2012 – 2013 Cigna Specialty Pharmacy Services vs. customers filling at retail.



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