

December 15, 2022

Cancer Support Program expansion

As of Dec. 1, 2022, we have extended the Cancer Support Program (CSP) to UnitedHealthcare Community Plans in the following states:

- Florida
- Kansas
- Kentucky
- Maryland
- Minnesota
- New York
- Ohio
- Pennsylvania
- Rhode Island
- Washington
- Wisconsin

We plan to extend the program to additional states in 2023. More information will follow as those states are added.

Program background

The Cancer Support Program is designed for members who are preparing for, or have already started, cancer treatment. The program offers support by finding answers to questions regarding treatment and managing symptoms and side effects as well as emotional health support. The program is currently available to 15 million members annually who fall under fully insured and self-insured UnitedHealthcare commercial plans as well as select Group Retiree plans at no cost to members.

The program is designed to help members with:

- Understanding their prescription medications and adhering to their treatment plan
- Managing their symptoms during treatment
- Coordinating care with the treating oncologist
- Obtaining referrals to social workers for help with social determinants of health concerns
- Finding the appropriate behavioral health care services and support

Member enrollment and program details

To enroll in the program, eligible members or family of eligible members can call CSP directly at 866-936-6002. Once enrolled, members will connect with an oncology nurse for support throughout their treatment journey.

Questions?

For more information about the Cancer Support Program, or to find out if your patient is eligible, call 866-936-6002.

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