**COVID-19 updates on key topics and billing guidance**

During this time of heightened awareness of COVID-19, we continue to share information, and create and update our internal and external resources, related to the pandemic.

**Cigna announces coverage for treatment for COVID-19 at no customer cost-share**

Cigna recently announced that we will continue to deliver on our companies’ commitment to provide access to simple, affordable, and predictable health care by:

•           Waiving customer cost-share for COVID-19 treatment

•           Deploying hundreds of Cigna doctors and nurse practitioners to support the medical community

•           Supporting customers with a free, interactive COVID-19 risk assessment tool

**External COVID-19 resources**

[Cigna's Response to the Coronavirus web page](https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwcCOVID-19.html) on the Cigna for Health Care Professionals website, CignaforHCP.com, includes links to interim billing guidelines, provider FAQs, and Cigna Behavioral Health’s [Interim Telehealth Guidance](https://static.cigna.com/assets/chcp/pdf/resourceLibrary/CBH-Tel-COVID-19_03.17.20_Flyer.pdf) document. Log in is not required to view the web page.

**High-Tech Radiology Site of Care Program – pilot delayed**

Cigna is temporarily postponing the April 15, 2020, implementation of our High-Tech Radiology Site-of-Care medical necessity review pilot.

Since many hospital-based outpatient radiology services are currently being restricted to critical and appropriate cases, the pilot’s additional review is unnecessary at this time. We will continue to evaluate the situation and announce a new implementation date as soon as possible.

We will include an update in the April edition of Network News.