Cigna Communication Update 06/15/2020

**Reimbursement policy update – Pulse oximetry effective September 13, 2020**

Effective for claims processed on or after September 13, 2020, we will deny separate reimbursement for pulse oximetry services when billed alone or with additional codes.

The affected Current Procedural Terminology® (CPT) codes 94760, 94761, and 94762, are considered incidental to the primary service(s) provided. A modifier will not override the denial. We will update the Omnibus Reimbursement Policy (R24) to reflect the change.

Information will also be included in the Q3 issue of Network News, and will be available on the Cigna for Health Care Professionals website (CignaforHCP).

**Specialty home infusion services – transition to Accredo**

Effective February 1, 2021, Accredo, a Cigna specialty pharmacy, will become our preferred provider for most specialty home infusion therapy services.

In June 2020, we will begin contacting customers who receive specialty home infusion nursing services through CareCentrix to encourage them to transition to Accredo for specialty medications and infusion services. If they agree, we will then reach out to the prescribing provider to coordinate the referral to Accredo. If a customer does not transition to Accredo by February 1, 2021, they may incur out-of-network charges.

**Specialty Medical Injectables with Reimbursement Restriction**

For new prior authorizations obtained on or after September 1, 2020, we will expand the Specialty Medical Injectables with Reimbursement Restriction list to include additional specialty medical injectables. We will no longer reimburse facilities directly for the injectables included on this list. As a result, facilities cannot bill patients with Cigna-administered coverage for the cost of these injectables when they are not obtained from a pharmacy in the Cigna network. Please note that this list only applies to providers reimbursed based upon a hospital fee schedule; it does not apply to physician fee schedules.

The updated Specialty Medical Injectables with Reimbursement Restriction list is available on the Cigna for Health Care Professionals website (CignaforHCP.com > Resources > Reimbursement Policies and Payment Policies> Precertification Policies > Specialty Medical Injectables with Reimbursement Restriction. Providers must log in to access this list). We recommend you review this list frequently as it is subject to change. Specialty medical injectables may be added upon U.S. Food and Drug Administration (FDA) approval.