

## **Cigna Communication Update for December 30, 2019**

### **Evaluation and Management Services reimbursement policy update --- CPT code 99211 appended with modifier 25, effective March 16, 2020**

Effective for claims processed on or after March 16, 2020, we will deny reimbursement for evaluation and management (E&M) services billed with Current Procedural Terminology (CPT®) code 99211 appended with modifier 25 when billed alone or with another procedure code on the same date of service.

CPT code 99211 is used to bill for a low-level E&M visit that does not require a provider to be present with the patient, or to have key components documented (history, examination, and medical decision-making), per CPT guidelines. The use of modifier 25 requires that the key components be documented with the E&M service. Therefore, CPT code 99211 cannot be appended with modifier 25.

Only the line item on the claim for CPT code 99211 appended with modifier 25 will be denied. We will update our reimbursement policy for Evaluation and Management Services (R30) to reflect the change.

An article about the update will be included in the January 2020 issue of Network News.