**eviCore healthcare to perform prior authorization for medical oncology clinical trials**

Effective August 27, eviCore healthcare (eviCore) will begin managing outpatient prior authorization requests for pediatric and adult patients enrolling in a medical oncology clinical trial. Cigna currently manages these requests. This change was originally scheduled to occur on August 13, but was recently rescheduled to August 27.

This change is part of a comprehensive oncology clinical trials management solution that promotes affordability, predictability, and simplicity. Earlier this year, as another part of the solution, eviCore enhanced the prior authorization process for outpatient oncology cases to include a search of the National Cancer Institute’s clinical trial database to help match patients to clinical trials.

**Reimbursement policy update – Professional claims for emergency room evaluation and management services effective November 14**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: Evidence-based medicine (EBM), professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we will implement a new reimbursement policy, Emergency Room Services (R36), to update the way we process professional claims for emergency room (ER) evaluation and management (E&M) services submitted with Current Procedural Terminology (CPT®) codes 99284 and 99285.

Effective for claims processed on or after November 14, 2021, we will adjust CPT codes 99284 and 99285 and reimburse them as 99283 when claims are submitted with a noncomplex singular diagnosis (on claims without any secondary diagnoses). This applies to claims that indicate that the customer was discharged from the ER. Denials will include administrative appeal rights.

**Additional information**

For more information about our reimbursement policies, log in to the Cigna for Health Care Professionals website (CignaforHCP.com) > Resources > Reimbursement and Payment Policies > Reimbursement and Modifier Policies > Reimbursement Policies.