

# REAL-TIME BENEFIT CHECK

## Help patients avoid surprises at the pharmacy

Real-time benefit check gives you access to patient-specific drug benefit information through your electronic medical record (EMR) or electronic health record (EHR) system during the integrated ePrescribing process. This service enables you to access drug benefit details, including:

- › Coverage status (e.g., prior authorization, step therapy, quantity limits).
- › Cost shares at the specific point in the deductible phase and out-of-pocket maximum.
- › Pharmacy options and cost (i.e., 30- and 90-day retail or 90-day mail).
- › Therapeutic alternatives with costs.

### Provider and patient benefits

Real-time benefit check provides:

- › Proactive patient/prescriber decision-making opportunities.
- › Drug cost savings by guiding to lower-cost, covered drug alternatives.
- › Cost information and, if applicable, prior authorization requirements during the prescribing process to reduce the potential for surprises at the pharmacy counter.

### EMR or EHR system requirements

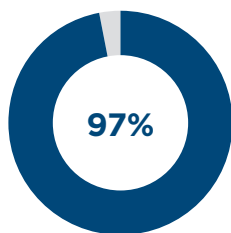
To access real-time benefit check, you must have the most current version of your vendor's EMR or EHR system, and the system must be contracted with Surescripts®. For information about how to implement, access, and view messages and to get started, contact your EMR or EHR vendor.\*

### Best practices

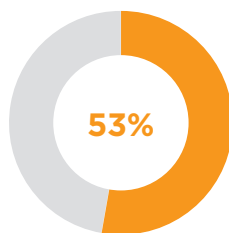
- › Make sure eligibility files are up to date.
- › Get regular updates to ePrescribing drug reference files.
- › Encourage adoption of real-time benefit check within your practices.

**Some providers have reported spending less time on prior authorizations due to real-time benefit check providing alternatives that do not require prior authorization.**

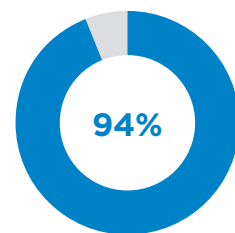
### The cost burden for patients affects major health care decisions



of **providers** believe it's important to have cost-effective medication alternatives at the point of prescribing\*\*



of **patients** report not taking a medication because it was too expensive\*\*\*



of **patients** who did not take a medication said they would have been willing to take a lower-cost alternative\*\*\*

**Together, all the way.®**



\* EMR vendor may refer to real-time benefit check as cost estimator, formulary and benefit, or real-time prescription benefit.

\*\* Surescripts/GLG Script Writing Technology Evaluation Survey, 2016.

\*\*\* Surescripts Patient Survey, 2019.

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