

CENTER CARE PPO PAYOR LISTING

LARGE PAYORS		
Payor ¹	Center Care PPO Network Access (Service Area)	Payor Exceptions (These are provider types that are carved-out)
1	Aetna US Healthcare (Commercial)	KY Counties of Adair, Allen, Ballard, Barren, Boyle, Butler, Caldwell, Calloway, Carlisle, Casey, Christian, Clinton, Crittenden, Cumberland, Daviess, Edmonson, Garrard, Graves, Grayson, Green, Hancock, Hart, Hopkins, Lincoln, Livingston, Logan, Lyon, Marshall, McCracken, McCreary, McLean, Mercer, Metcalfe, Monroe, Muhlenberg, Ohio, Pulaski, Russell, Simpson, Todd, Trigg, Warren, Wayne, Webster and Whitley.
2	Cigna (Commercial)	KY Counties of Adair, Allen, Ballard, Barren, Butler, Caldwell, Calloway, Carlisle, Christian, Clinton, Crittenden, Cumberland, Daviess, Edmonson, Fulton, Graves, Grayson, Green, Hancock, Hart, Hickman, Hopkins, Livingston, Logan, Lyon, Marshall, McCracken, Metcalfe, McLean, Monroe, Muhlenberg, Ohio, Simpson, Todd, Trigg, Warren, Wayne and Webster. IL County of Massac.
3	Humana Medicare Advantage	KY Counties of Allen, Barren, Butler, Edmonson, Logan, Simpson, Todd and Warren.
4	Humana Healthy Horizons (Medicaid)	KY Counties of Allen, Barren, Butler, Edmonson, Logan, Simpson, Todd and Warren.
5	UnitedHealthcare (Commercial)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.
6	UnitedHealthcare Community Plan (Medicaid)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.
7	UnitedHealthcare Dept of Veterans Affairs Community Care Network (UHCVA CCN)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.
8	UnitedHealthcare (Medicare Advantage)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.
TPA's & TPA CLIENTS		
Third Party Administrator	Network(s) ²	TPA Client Name ¹
9	Advisory Health Administrators	Center Care
10	Allied Benefit Systems	Center Care
11	MedBen Administrators	Center Care
		CC Select
		CC Direct
12	Personify Health	Center Care CC Select CC Preferred
13	Professional Benefit Administrators	Center Care
14	SIHO	Center Care
15	Underwriters Services Corp	Center Care

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PROVIDER RESOURCES, FOOTNOTES & DISCLAIMERS	
<i>Provider Resources</i>	
How to submit new provider enrollments, changes & terms to Center Care:	Go to www.centercare.com and click on the "For Providers" tab.
Commercial Payor Policy & Procedures - Quarterly updates and Monthly Notices	Access via Center Care's website: https://www.centercare.com
Aetna Office Link	https://www.aetna.com/health-care-professionals/newsletters-news/provider-newsletters.html
Aetna's policy and procedures	https://www.aetna.com , 888-632-3862
Cigna Network News	https://www.cigna.com/health-care-providers/resources/newsletters/network-news
Cigna's policy and procedures	https://www.cigna.com , 800-882-4462
United Healthcare	https://www.uhcprovider.com/
United Healthcare's policy and procedures	https://unitedhealthcareonline.com , 877-842-3210
<i>Footnotes & Disclaimers</i>	
1, 2	Please verify that a Center Care logo is present on the member's ID card. Above Payors can utilize other PPO networks or have direct contracts.
1	Please reference the member's ID Card for claim submission and other information. Claims should not be sent to Center Care.
1	Disclaimer: Payor Contracts supersede Provider Contracts and Payor has final decision on exceptions.
	Disclaimer: This Payor Listing is not a representation of the products included in a provider's Center Care Agreement. Provider should refer to their Center Care Agreement to determine the products included.
	Disclaimer: This Payor Listing is subject to change without notification. Provider may obtain a current Payor Listing on the Provider Resources section of www.centercare.com or by contacting Center Care.