

CENTER CARE PPO PAYOR LISTING

LARGE PAYORS			
Payor ¹		Center Care PPO Network Access (Service Area)	Payor Exceptions (These are provider types that are carved-out)
1	Aetna US Healthcare (Commercial)	KY Counties of Adair, Allen, Ballard, Barren, Boyle, Butler, Caldwell, Calloway, Carlisle, Casey, Christian, Clinton, Crittenden, Cumberland, Daviess, Edmonson, Garrard, Graves, Grayson, Green, Hancock, Hart, Hopkins, Lincoln, Livingston, Logan, Lyon, Marshall, McCracken, McCreary, McLean, Mercer, Metcalfe, Monroe, Muhlenberg, Ohio, Pulaski, Russell, Simpson, Todd, Trigg, Warren, Wayne, Webster and Whitley.	
2	Cigna (Commercial)	KY Counties of Adair, Allen, Ballard, Barren, Butler, Caldwell, Calloway, Carlisle, Christian, Clinton, Crittenden, Cumberland, Daviess, Edmonson, Fulton, Graves, Grayson, Green, Hancock, Hart, Hickman, Hopkins, Livingston, Logan, Lyon, Marshall, McCracken, Metcalfe, McLean, Monroe, Muhlenberg, Ohio, Simpson, Todd, Trigg, Warren, Wayne and Webster. IL County of Massac.	Mental Health Providers Cigna Behavioral Health (800) 926-2273 Vision Providers Cigna Vision Plan VSP (877) 478-7557
3	Humana Medicare Advantage	KY Counties of Allen, Barren, Butler, Edmonson, Logan, Simpson, Todd and Warren.	Speech Language Pathologists, Chiropractors, Podiatry, Optometry (vision only), PT, OT, ST, Mental Health Providers such as PsyD, PhD, LPC, LPCC, LPE, MSSW, MSW, EdD, LMFT, LCSW, CSW, SW
4	Humana Healthy Horizons (Medicaid)	KY Counties of Allen, Barren, Butler, Edmonson, Logan, Simpson, Todd and Warren.	Vision, Dental, Behavioral Health Providers, Retail Pharmacy, Chiropractors, PT, OT, ST
5	UnitedHealthcare (Commercial)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.	Chiropractors, Mental Health, Stand-alone PT, ST, OT
6	UnitedHealthcare Community Plan (Medicaid)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.	Chiropractors, Mental Health, Stand-alone PT, ST, OT
7	UnitedHealthcare Dept of Veterans Affairs Community Care Network (UHCVA CCN)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.	Ambulance, Chiropractors, Mental Health, Stand-alone PT, ST, OT
8	UnitedHealthcare (Medicare Advantage)	KY Counties of Allen, Barren, Butler, Christian, Edmonson, Hart, Hopkins, Logan, Metcalfe, Simpson, Todd and Warren.	Chiropractors, Mental Health, Stand-alone PT, ST, OT, Hospice, Routine Vision
TPA's & TPA CLIENTS			
Third Party Administrator		Network(s) ²	TPA Client Name ¹
9	Advisory Health Administrators	Center Care	BIH Express
10	Allied Benefit Systems	Center Care	Family Medical Center of Hart County, WPT Corporation
11	E.D.I.S	CC Select	EM Ford
			Barren County Fiscal Court
12	MedBen Administrators	Center Care	Murray Calloway County Hospital
		CC Select	City of Bowling Green, Community Action of Southern KY
		CC Direct	Boone County Fire, City of Bardstown, City of Florence, City of Shelbyville, Lincoln County Fiscal Court, Northern Kentucky Utilities
13	Personify Health	Center Care, CC Select, CC Preferred	Med Center Health Medical Plan
14	Professional Benefit Administrators	Center Care	Ernie Davis & Sons
15	SIHO	Center Care	Hercules Manufacturing Company

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PROVIDER RESOURCES, FOOTNOTES & DISCLAIMERS		
<i>Provider Resources</i>		
	How to submit new provider enrollments, changes & terms to Center Care:	Go to www.centercare.com and click on the "For Providers" tab.
	Commercial Payor Policy & Procedures - Quarterly updates and Monthly Notices	Access via Center Care's website: https://www.centercare.com
	Aetna Office Link	https://www.aetna.com/health-care-professionals/newsletters-news/provider-newsletters.html
	Aetna's policy and procedures	https://www.aetna.com , 888-632-3862
	Cigna Network News	https://www.cigna.com/health-care-providers/resources/newsletters/network-news
	Cigna's policy and procedures	https://www.cigna.com , 800-882-4462
	United Healthcare	https://www.uhcprovider.com/
	United Healthcare's policy and procedures	https://unitedhealthcareonline.com , 877-842-3210
<i>Footnotes & Disclaimers</i>		
1 , 2	Please verify that a Center Care logo is present on the member's ID card. Above Payors can utilize other PPO networks or have direct contracts.	
1	Please reference the member's ID Card for claim submission and other information. Claims should not be sent to Center Care.	
1	Disclaimer: Payor Contracts supersede Provider Contracts and Payor has final decision on exceptions.	
	Disclaimer: This Payor Listing is not a representation of the products included in a provider's Center Care Agreement. Provider should refer to their Center Care Agreement to determine the products included.	
	Disclaimer: This Payor Listing is subject to change without notification. Provider may obtain a current Payor Listing on the Provider Resources section of www.centercare.com or by contacting Center Care.	