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COVID-19 news from UnitedHealthcare

COVID-19 vaccination resources for providers and individuals

We recognize that there's no greater resource than a patient's health care provider. Given the ongoing need to support COVID-19 vaccination efforts and based on input from several medical associations, we've developed a range of resources for you to use as an aid in important conversations with your patients.

In order to make these resources applicable to the broadest possible audience, we've removed many references to UnitedHealthcare to help convey a payor-agnostic message.

COVID-19 vaccine confidence resources

Check out the following general resources related to COVID-19 vaccine information. Many of these resources do not include the UnitedHealthcare logo or brand identity.



Website: Here you will find COVID-19 vaccine confidence-related information including videos, scripts, member resources, flyers and cost information.

[Learn more](#)



English and Spanish flyers: You can use these for education in your waiting room or office, or distribute directly to patients:

- [Get the facts about COVID-19 vaccines](#)
- [COVID-19 vaccine FAQs](#)
- [Obtenga información sobre las vacunas contra la COVID-19](#)

- [Preguntas frecuentes sobre la vacuna contra la COVID-19](#)



Quick self-paced course: [Building COVID-19 vaccine confidence self-paced course](#). This course offers tips and scenarios that may help and provide a different approach during conversations with patients.



Outlook email template: This Outlook only email template has a summary of available resources that you can pass along to peers and colleagues who may be looking for additional support.

[Access the template](#)

Member coverage and cost share information

We know members are coming to you with questions about COVID-19 vaccines, costs, administration and more. You can check out and direct members to our dedicated [COVID-19 Resource Center page](#) for additional information on member coverage and support.

Mental health support

To all health care professionals who are caring for sick patients and working around the clock to help find solutions — thank you for all you're doing. Your well-being is important. That's why we're gathering resources across UnitedHealth Group to help you focus on, manage and understand your mental and physical well-being during this time.

- Optum brings together resources in [loveforthe frontline.com](#) to help you manage your emotional and physical well-being, and resources that can help your community, family and other health care professionals
- Sanvello™, an app with techniques to help manage stress, anxiety and depression, is offering [free premium access during the COVID-19 national public health emergency](#). For information, visit [sanvello.com](#).

- The UnitedHealth Group Center for Clinician Advancement, in addition to COVID-19 support resources designed to [Help Clinicians Find Joy in Practice](#), is partnering with OptumHealth Education to offer a series of podcasts designed to help clinicians understand the feelings that they and others may be experiencing during this challenging time

Stay in the know

For the latest UnitedHealthcare updates and COVID-19-related news, be sure to bookmark [UHCprovider.com/COVID19](https://www.uhcprovider.com/COVID19).

Top resources:

- **Summary of COVID-19 Temporary Program Provisions:** This quick reference guide outlines the beginning and end dates of temporary program, process or procedure changes that UnitedHealthcare has implemented as a result of COVID-19
- **COVID-19 Billing Guide:** Outlines billing codes, modifiers and other guidance to help you submit accurate claims for COVID-19 testing, treatment and vaccine administration

These reference guides are updated regularly, so please check back often.

We sincerely thank you for continuing to fight the battle against COVID-19.

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