March 2022 policy and protocol updates overview

Your notice of protocol and policy changes from UnitedHealthcare

Appendix Bulletins

Medical policy updates: March 2022

This month, you'll find updates for Medicaid, Medicare Advantage, Exchange and commercial plans.

Reimbursement policy updates: March 2022

This month, you'll find updates for commercial plans.

Specialty Medical Injectable Drug program updates: March 2022

See the latest updates to requirements for Specialty Medical Injectable Drugs for UnitedHealthcare members.

State news

Arizona Medicaid: Explore trauma-informed care delivery resources

Arizona Health Care Cost Containment System (AHCCCS) requires participating health care professionals who treat Arizona Medicaid patients to take a trauma-informed approach to help ensure patient health and safety.

New Jersey Medicaid: Avoid denials when submitting multiple birth claims

Effective Dec. 1, 2021, multiple birth claims must be submitted with a valid condition code to be reimbursed.

Ohio: New resources to support care for diabetes patients

UnitedHealthcare Community Plan of Ohio has collaborated with several Medicaid managed care organizations to create a new online tool to help improve the lives of your patients who have been diagnosed with diabetes.

Updates to claim payments

Electronic payments required for claim payments starting June 1, 2022

Effective June 1, 2022, in accordance with your contractual agreement that you do business with us electronically, UnitedHealthcare is no longer sending paper checks for claim payments.

Policy plan and program changes

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See important home health review process changes

Starting June 1, 2022, for UnitedHealthcare Medicare Advantage and Dual Special Needs Plans (D-SNP), you'll need to request prior authorization for all visits after the start of care visit (SOC).

Radiology and cardiology CPT codes added to prior authorization and notification list Effective June 1, 2022, procedure codes will be updated for the radiology notification and prior authorization and cardiology prior authorization programs for UnitedHealthcare Community Plan, commercial and Exchange plans.

New radiation therapy prior authorization requirements

Effective June 7, 2022, prior authorization will be required and managed by Optum for the certain outpatient radiation therapies.

See coverage changes for prenatal ultrasounds

Starting June 1, 2022, we'll cover up to 3 prenatal ultrasounds that aren't associated with a high-risk diagnosis for CPT codes 76801, 76802, 76805, 76810, 76811, 76812, 76813, 76814, 76815, 76816 and 76817 for UnitedHealthcare commercial members.

Training and resources

Access facility coding courses to help decrease the potential for claim denials		
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