|  |  |
| --- | --- |
| |  | | --- | | If you are unable to read this message or see the images, [view it online](https://urldefense.com/v3/__https:/view.provideremail.uhc.com/?qs=493d4f30b588e24770e5e0a5d4cd5b2f10a07da07b6607ed0dd4701ce02b90f9ceda0f67df61a494c4c9eeb59efdc1714233f6f110d882e66c99f7ae192916206dc1a18a48ad994d819033905aff7523d5ffc4bda2238105__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIrGoVnNY$) | |
| |  | | --- | | UnitedHealthcare | |
| |  | | --- | | Smart Edits and Coding Corner tools can help with coding errors Our interactive tools may help with Smart Edits umORM, umORDNA, umREFNA related to National Provider Identifier (NPI) number submission requirements for Medicare claims. | |
| |  | | --- | | Smart Edits | |
| https://image.benefits.unitedhealthcare.com/lib/fe631570726c05787512/m/12/ed6d39e2-10e6-4831-9e29-b7f28bf661df.png |
| |  | | --- | | When you submit claims electronically that may have errors, we’ll send you “Smart Edits.” These edits identify claims with potential errors before they enter our claims system — within 24 hours of submission. Visit our Smart Edits landing page at [**UHCprovider.com/smartedits**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe8888c590fffe5e6817456f321cf8d34732e61eee04e3a6942122a9864d53f1091c63c5420dcc5c5a847d18c31b21206884201f06a87a3bedaf__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIxB8wCCY$) to learn more.  We noticed that you’ve recently received Smart Edits for some of your UnitedHealthcare claims. To help you understand common coding errors and correct those errors without delaying the claims process, we’d like to share information on our on-demand tools: **Smart Edits** and **Coding Corner**.  [**Smart Edits Guide**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe880fd4ad1d484c86230dcb784cc9520abb618442eebc46a39fbcaafb9d9b5910eb03dd0d4a5e344528c6191788cc5f6dd7da5bbae67227a879__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIuyxeOKU$) (list of active edits) – Click this link to open the PDF file and search (Ctrl + F) for “umORM,” “umORDNA” or “umREFNA” for more details.  The NPI number information you report on your claims and encounters helps us efficiently process claims and encounters and avoid delays or denials. The Centers for Medicare & Medicaid (CMS) requires physicians or other eligible professionals to be enrolled or validly opted out for the Medicare program to order or refer items and services for Medicare beneficiaries.   * **umORM Ordering and Referring Physician Missing NPI:** The ordering and/or referring physician NPI number is not found on the claim. Resubmit the claim with a valid NPI number. * **umORDNA Ordering Physician NPI Submitted Not Authorized:** The ordering physician NPI number is ineligible to order the service submitted on the claim. Update the ordering physician’s NPI number information. * **umREFNA Referring Physician NPI Submitted Not Authorized:** The referring physician NPI number is ineligible to order/refer the service submitted on the claim. Update the referring physician’s NPI number information. | |
| |  | | --- | | Coding Corner | |
| https://image.benefits.unitedhealthcare.com/lib/fe631570726c05787512/m/12/ed6d39e2-10e6-4831-9e29-b7f28bf661df.png |
| |  | | --- | | Our interactive guides address common coding issues identified by trending of claims data to help decrease claim denials caused by coding errors. For more details, vVisit the UnitedHealthcare Provider Portal at [**UHCprovider.com/training**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88f20164da965e920389579d6b805fec1697f2a0155c9c0aad9bd6012652be9a12365027c1835c68d71d1d34d585c4602bd2fa1ad64cc4480c__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqII111vcDo$) and select the [**Smart Edits**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88b98b96b128acb3b6abbe5d8f8c9c055a22e399f4714661effebbd76d00aaf747e3d7b0e9958e9c225aec08f3ed313842869e0e0a49b558b7__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIZEhrb0M$) and [**Coding Corner**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe8854a4adfdd53ee6b742fdb7ae21cb5baa6ee6c732ed365f2ae4cde741cbde5642297c4b2a8c80c8b714c17e2495e542b92d895bc46077568a__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIa7Nm_nE$) categories for more interactive guides. | |
| |  | | --- | |  | |
| |  |  | | --- | --- | | https://image.provideremail.uhc.com/lib/fe3f11727564047d741c70/m/1/Icon_Laptop_2C_CirBlue_RGB.png | **CMS resources:** Review the [**CMS Medicare Claims Processing Manual Ch 26, Sect. 10.4**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88c7c8f08d47f7e278d0b71afd4c67bd2b9eee3f3ea51fa80a8a89673c7a7f2614c7bf8b02a266bcff6d07062ac1ab22613bcd0d6b773c2934__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIITFrnpCM$) for details on required provider information, find details on enrollment on the [**CMS Provider Enrollment and Certification**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88e3570c9d227f179679922270b27074f94bc0d59b25cecc0e5105c31dc7de437bf384b404c801ee95926bcba4cec1659efcab5239dfe94ec1__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIINN8QDsw$) site, learn how to opt out in [**MLN SE1311**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88a14347ee22353ccb29c33f23453be902c0360bfc1769b657e28f048eaf203a15154d638d615b19b03f58ecbdfb9fd3eed512cfc10f29e64a__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIuVh9kzw$), and see the MLN Booklet, [**NPI: What You Need to Know**](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88b74155dbb5d88cda38f8fea01839f69ef3bc10fd78aa15bc88a7ba25aa562ad407c8ef155cf9b1fc2a5f8a6413e047b339549cf03f4ace7f__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIP4UOVLQ$). | |
| |  |  | | --- | --- | | https://image.provideremail.uhc.com/lib/fe3f11727564047d741c70/m/1/Icon_Email_2C_CirBlue_RGB.png | We’re here to help  * **Smart Edits:** Contact the Electronic Data Interchange (EDI) Support team at [**supportEDI@uhc.com**](mailto:supportEDI@uhc.com) or call **800-842-1109** * **Coding Corner:** Contact the Provider Education team at [**codechat@optum.com**](mailto:codechat@optum.com) | |
| |  | | --- | | Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare Insurance Company of New York, UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Insurance, Inc., Oxford Health Plans (NJ), Inc., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral health products provided by U.S. Behavioral Health Plan, California (USBHPC), or its affiliates.  PCA-1-21-04343-Optum-EM\_11292021  © 2021 United HealthCare Services, Inc. All rights reserved.  This is a message from UnitedHealthcare. You are receiving this email because you are either a registered user of [UHCprovider.com](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe882b9e45b157b2902b056d3eeeca7f2190c294ef71facd5aca18126442b42594ec2a2ae1965c98326c894102c632214985d9111b3e50bea766__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIQQmjHus$) or have contracted or subscribed to receive email communications from UnitedHealthcare. We respect your right to privacy. Visit our website to read our [Privacy Policy](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe883056e68bb9d6aa5a6decdb32872fb66515d3dea34423399e5a12fbf3eb7ff65bacf8fde9504f7d734e1218a8312b8001531f91ed18fb7254__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIFUwFEUU$) and [Security Notice](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88f7e2aef1fb11d2b97a4d1b83ebfde831f512481985d134b64c61515013e554dde333280ca0694ed9c3b4de458385ac04946aa2c63c1d6e91__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIktvYlrg$). To unsubscribe from future email communications or to change your email address, visit our email preferences page. | |
| |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | | UnitedHealthcare | | |  | | --- | | This email was sent to:  This email was sent by: UnitedHealthcare 9700 Health Care Lane, Minnetonka, MN 55343 USA  [Preference Center](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88d1259b40a18c04b007a62eb7bab9d9e02a2c22eca435c2fa01916ba783fbe147218ce3e1c9d77ac38560cdfa6a6a73251f08e76c6a32a2bb__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIBv-hATo$) | [Unsubscribe](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88c148dd8a72e306e2d4d7b58fd456cd7bc17b0deea3e27919bd754d9ea3f8ab54b673e53351b839057fb58d114eb461eedaf8e58e99f5f6c3__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIF-uAJ2w$) | [Privacy Policy](https://urldefense.com/v3/__https:/click.provideremail.uhc.com/?qs=416a8ccd77fcfe88d32215f46fd9fa723f56c50439bd14324db63ff70d171a693ba1e28eac05d6323362e96b73c67b549f368791abcb59715e9e221987c372dd__;!!KZd1Y3y2zDCptWw!7r8-N9TftHimbGzTlQYy1_bAr8pCUvXuRVUHMMN5GQq9FkhPQwmOuqIIdriB5r0$)  Please do not reply to this email address; this mailbox is used for outbound email only. | | |